Local offices will need to update their general numbers with the following new front end script to reflect changes In MI Bridges Expansion:

Welcome to Michigan Department of Human Services! You can apply for benefits, renew your benefits, make changes to your account, and check your benefits online by visiting www.michigan.gov/mibridges or call 1-888-642-7434. [Continue auto attendant message.]

All Local/District offices have a Prompt Management Feature installed at each office on the CISCO system. This feature was assigned to individual(s) at each office when the systems were installed. If Local Offices need assistance in recording this message they can contact Dan Shuler at 517-335-7777.